

**TERMS AND CONDITIONS**

ELEVATE INTERNET discount offer for new home nbn® customers

<b>Promotion:</b>	Elevate Internet launch pricing campaign			
<b>Promoter:</b>	Elevate Internet PTY LTD ABN 39 673 140 737, Level 9, 30 Currie Street, Adelaide, South Australia Ph: 1300 159 250.			
<b>Promotional Period:</b>	<b>Start date:</b> 27 January 2025 <b>End date:</b> 27 April 2025.			
<b>Duration:</b>	<ul style="list-style-type: none"> <li>The promotional period begins on 27 January 2025 and ends on 27 April 2025.</li> <li>Elevate Internet reserves the right to extend or terminate the promotional period at its discretion without prior notice.</li> </ul>			
<b>Offer Details:</b>	<ul style="list-style-type: none"> <li>This launch offer is valid only for new customers subscribing to Elevate Internet home nbn residential internet services.</li> <li>The offer is applicable to the specified service plan as detailed in promotional materials.</li> <li>The offer includes no hardware and installation charges, with a total minimum spend applicable.</li> <li>The offer is available to all plans home nbn inclusive of no lock-in contracts.</li> </ul>			
<b>Offer Eligibility:</b>	<ul style="list-style-type: none"> <li>Existing customers upgrading or downgrading their service plans are not eligible for this promotional pricing.</li> </ul>			
<b>Pricing:</b>	<b>Elevate Internet Plan</b>	<b>Discount off RRP for 6/mths</b>	<b>Ongoing RRP</b>	<b>Code</b>
	25/5 Mbps	\$5	\$65	Elevate25
	50/20 Mbps	\$5	\$80	Elevate50
	100/20Mbps	\$5	\$85	Elevate100
	250/50 Mbps	\$10	\$100	Elevate250
	1000/50	\$10	\$110	Elevate1000
	<p>Monthly plan fees are as advertised on the Elevate Internet website from time to time. This discount is only available to new customers and is subject to the terms and conditions outlined below.</p>			
<b>Total Minimum Spend:</b>	<ul style="list-style-type: none"> <li>The total amount that a customer must spend with Elevate Internet after which they are entitled to cancel on 30 days' notice without penalty. Should a customer terminate prior to reaching the minimum spend threshold they will be debited the difference between the required Total Minimum Spend and their actual total spend to date.</li> </ul>			
<b>Acceptance:</b>	<ul style="list-style-type: none"> <li>By subscribing to the offer, customers agree to these terms and conditions.</li> <li>Elevate Internet reserves the right to deny or cancel service to any customer who does not meet eligibility criteria or violates these terms and conditions.</li> </ul>			
<b>General Conditions:</b>	<ul style="list-style-type: none"> <li>All services are subject to Elevate Internet's Standard Terms of Service and Acceptable Use Policy.</li> <li>Elevate Internet reserves the right to modify or discontinue the offer at any time.</li> <li>This offer cannot be combined with any other promotions, discounts, or offers unless expressly stated by Elevate Internet.</li> <li>Customers must adhere to Elevate Internet's Standard Terms and Conditions found here: <a href="https://newstage.elevateinternet.com.au/wp-content/uploads/2024/10/Elevate-Internet-Terms-and-Conditions.pdf">https://newstage.elevateinternet.com.au/wp-content/uploads/2024/10/Elevate-Internet-Terms-and-Conditions.pdf</a></li> </ul>			

<b>Offer Eligibility:</b>	<ul style="list-style-type: none"><li>Existing customers upgrading to downgrading their service plans are not eligible for this promotional pricing.</li></ul>
<b>Legislative Protections:</b>	<ul style="list-style-type: none"><li>These terms and conditions shall be governed by and construed in accordance with the laws of New South Wales and South Australia.</li><li>These terms and conditions do not derogate from any legislative protections to the customer, including but not limited to the Australian Consumer Law and the Customer Service Guarantee Standard.</li></ul>
<b>Contact information:</b>	<ul style="list-style-type: none"><li>For questions regarding this offer or to subscribe, please contact Elevate Internet at <a href="mailto:support@elevateinternet.com.au">support@elevateinternet.com.au</a></li></ul>